

web site: www.cidtra.co.uk

**CHANNEL ISLES & DISTRICT
TENANTS & RESIDENTS
ASSOCIATION
(cidtra)**

23 Guernsey Close
Lordshill
Southampton
SO16 9PY

14 October 2011

Cllr Royston Smith, Council Leader
Civic Centre
Southampton
SO14 7LY

Councillor,

I am asked on behalf of residents of this Estate to raise the problem of the lack of service recently in emptying the refuse and recycling bins.

In view of the layout of this estate it has resulted in bins being left out on pavements and walkways. Because of the unknown and random collections, we are advised to leave bins available at all times. This, as well as being unhygienic and malodorous, presents obstacles to disabled and wheelchair users as the narrow alleys are difficult to negotiate especially as we have many senior citizens residents.

In view of the failure of the present administration to reach an agreement with workers we feel it right and proper to ask for a rebate of council tax. Indeed we are looking into the legal aspect of suing.

While we respect that the situation is fraught with difficulties in negotiations, we think that there ought to have been more effort to reach a solution at an earlier stage to alleviate disruption and inconvenience to residents. No doubt this will be reflected in future local elections.

Yours faithfully,

Paul Hennessey, Secretary